



COVID-19 FACILITY GUIDELINES (AS OF NOVEMBER 5, 2020)

As the health and safety of all players and staff remains our number one priority, in addition to adhering to the Province of Ontario's "[Framework for Reopening our Province](#)", we will also be referencing the [recommendations from the Ontario Tennis Association](#).

PERMITTED ACTIVITIES:

- Doubles play.
- Singles play.
- Private Lessons.
- Semi Private Lessons.
- Group lessons with up to 6 students.
- The Facility's Ball Machine will be available for use

COACHING:

- Maximum of 6 students per court.
- All drills will comply with social distancing requirements.
- Limited use of cones and targets and this equipment can only be touched by the coach.
- When possible, coaches will stay on the same court throughout the day to limit unnecessary contact with others.
- All balls used on a court would be immediately replaced if a player or coach is suspected to have been infected by COVID-19.
- All coaches will be required to disinfect their hands between each lesson.
- Staff will disinfect ball hoppers, cones and markers each day.

PREPARING TO PLAY:

- All bookings are to be made online or by telephone.
- Clean your equipment, including your racquets and water bottles before each visit.
- Bring Hand Sanitizer.
- Make sure you have enough water before leaving the house.
- Prior to entering the facility, complete an online self assessment by clicking on the link below for the club you will be visiting:

[Blackmore Tennis Club](#)
[Marilyn Redvers Tennis Centre](#)
[Milton Winter Tennis Club](#)
[Newmarket Winter Tennis Club](#)

If you exhibit any symptoms, or answer yes to any item on the self assessment, take the province's [self assessment](#) from Ontario.ca. If the result of the assessment indicates that you require a COVID-19 test, or to self isolate, do not enter the facility until you receive medical clearance that it is safe for you to enter the facility.

ENTERING THE FACILITY:

- Wear a mask prior to entering the facility.
- Apply hand sanitizer at the hand sanitizer station as soon as you enter the facility.
- The Club will only be accepting credit card and debit card payments at this time.
- Only players and staff are permitted in the facility at this time. The only exemption is for a parent/guardian for child supervision during activities that are not supervised by a staff member, such as regular court bookings.

Blackmore Tennis Club:

- Do not enter the Facility until 10 minutes before the start of your court time.
- Start times will be staggered between the front and back courts to further reduce the number of people in the facility.
- Follow the markers outside of the clubhouse and inside it until you reach reception. Markers will be separated by 2 meters/6 feet.
- The receptionist will confirm that you've completed your self assessment.
- The receptionist will then direct you to wait behind your court in the walkway. There will be a boot tray behind every court, to change into your indoor shoes, and a coat rack on each court:
 - When entering the bubble, only two people will be allowed into the double door airlock at a time.
 - In the airlock, keep a distance of 2 meters/6 feet apart from each other.
- While in the walkway, wait on a marker closest to your court. At the sound of the second buzzer proceed to your court.
- Once the next group has entered the court, the group that has just finished playing may leave the court.
- Once you have left the court, proceed through the walkway to the clubhouse.
- The Club reserves the right to refuse entry to anyone it feels presents a health risk.
- Only Players and required Staff are to enter the Facility. Parents will be asked to drop off their kids and pick them up at the end of the lesson.

Marilyn Redvers Tennis Centre:

- Do not enter the Facility until 10 minutes before the start of your court time.
- Start times will be staggered between the front and back courts to further reduce the number of people in the facility.
- Follow the markers outside of the clubhouse and inside it until you reach reception. Markers will be separated by 2 meters/6 feet.
- The receptionist will confirm that you've completed your self assessment.
- The receptionist will then direct you to wait behind your court in the walkway. There will be a boot tray behind every court, to change into your indoor shoes, and a coat rack on each court.
- While in the walkway, wait on a marker closest to your court. At the sound of the second buzzer proceed to your court.
- Once the next group has entered the court, the group that has just finished playing may leave the court.
- Once you have left the court, proceed through the walkway to the clubhouse.
- The Club reserves the right to refuse entry to anyone it feels presents a health risk.
- Only Players and required Staff are to enter the Facility. Parents will be asked to drop off their kids and pick them up at the end of the lesson.

Milton Winter Tennis Club:

- Do not enter the Facility until 10 minutes before the start of your court time.
- Follow the markers outside of the clubhouse and inside it until you reach reception. Markers will be separated by 2 meters/6 feet.
- The receptionist will confirm that you've completed your self assessment.
- The receptionist will then direct you to a chair in the clubhouse to change into your indoor shoes. Once you have changed into your shoes, you are to immediately go into the Bubble and wait behind your court in the walkway. While in the walkway, wait on a marker closest to your court. At the sound of the second buzzer, proceed to your court.
- There will be a court rack on each court.
- Once the next group has entered the court, the group that has just finished playing may leave the court.
- Once you have left the court, proceed through the walkway to the clubhouse.
- The Club reserves the right to refuse entry to anyone it feels presents a health risk.
- Only Players and required Staff are to enter the Facility. Parents will be asked to drop off their kids and pick them up at the end of the lesson.

Newmarket Winter Tennis Club:

- Do not enter the Facility until 10 minutes before the start of your court time.
- Follow the markers outside of the clubhouse and inside it until you reach reception. Markers will be separated by 2 meters/6 feet.
- The receptionist will confirm that you've completed your self assessment.
- The receptionist will then direct you to a chair in the clubhouse to change into your indoor shoes. At the sound of the second buzzer, proceed to your court.
- There will be a court rack on each court.
- Once the next group has entered the court, the group that has just finished playing may leave the court.
- Once you have left the court, proceed through the walkway to the clubhouse.
- The Club reserves the right to refuse entry to anyone it feels presents a health risk.
- Only Players and required Staff are to enter the Facility. Parents will be asked to drop off their kids and pick them up at the end of the lesson.

ON COURT SAFETY POLICIES:

- You may take off your mask when you reach your court.
- Maintain social distancing of at least 2 meters.
- Avoid touching your face. If you do touch your face, immediately disinfect your hands with hand sanitizer.
- When possible, avoid touching door handles and other objects where the virus could survive. If you touch something, disinfect your hands with your hand sanitizer or the hand sanitizer station located within the facility.
- Do NOT open the Court Dividers.
- Unless you live in the same household, do not share food, drinks, towels and equipment with anyone else in the Facility.
- Water bottles are NOT to be refilled at the facility. Either bring your own water bottle or you may purchase a bottle of water when you check in.
- If you cough or sneeze, do so in a tissue or in your sleeve.

AFTER PLAYING:

- Before leaving your court:
 - Put on your mask
 - Disinfect your hands with your own sanitizer or the sanitizer station located at the exit of the Bubble.
- Leave the facility immediately after you finish playing.

FACILITY SAFETY AND MAINTENANCE:

- We have placed a Hand Sanitizer station at the following locations:
 - Reception
 - Next to the Clubhouse exit doors
 - Next to the exit of the Bubble
- We have installed an Acrylic Barrier at the Front Desk.
- Signage related to Health and Safety Policies and Procedures, will be posted throughout the Facility.
- Clubhouse use will be limited to the following:
 - Reception Area
 - Washrooms whereby only 1 person is permitted in at a time. Wash and dry your hands thoroughly with the provided paper towel before leaving the washroom and dispose in the provided waste bin. Washrooms cannot be used for changing clothes or shoes.
- There are markings on the ground to provide proper social distancing for players and staff.
- In addition to our regular maintenance, all touch points within the facility will be cleaned and disinfected by our Receptionist frequently throughout the day.
- Additional court and clubhouse maintenance will be completed off hours.
- At Marilyn Redvers Tennis Centre, access to the viewing area will be closed.
- At clubs located in municipalities who are in a Modified Stage 2, tarps have been installed on the divider nets.
- Our booking system allows us to keep a log of who has played.